

AGBs

Foreword

These rental conditions guarantee a clear rental agreement between Hideaway-Tessin as landlord and tenant. The rental conditions apply to all Hideaway Ticino properties. By paying the rental amount in advance, the tenant accepts the following points.

Booking confirmation

Upon receipt of the booking, the tenant will receive the booking confirmation and the invoice for the deposit by e-mail.

Terms of payment

The booking only becomes definitive once the deposit of CHF 400.00 has been received. If no deposit is received within 10 days of the booking confirmation being sent, the booking will be cancelled. The total amount or remaining amount (deposit) must be paid no later than 30 days before the start of the rental period. For bookings made less than 30 days before the start of the rental period, the full rental amount is due immediately upon receipt of the booking confirmation. If payment is not made on time, the landlord may refuse to provide the service.

Cancellation

If the tenant cancels the contract up to 30 days before the start of the rental period, a cancellation fee of 20% of the total rental price will be charged (the deposit will be refunded pro rata). In the event of cancellation after this time, 100% of the rental price must be paid.

Force majeure

The rental agreement may be cancelled by the landlord in the event of force majeure or other circumstances beyond the landlord's control.

Number of persons

The rental property can only be rented to the maximum number of 6 guests (Casa Divina) or 7 guests (Costa Farfalla) or a total of 13 guests (both Rusticos) stated in the description.

Pets are welcome

Pets are welcome at Hideaway Ticino.

Moving in and out of the property

Move-in on the day of arrival (Saturday) at 5.00 pm or by arrangement. Departure on the day of departure (Saturday) at 9.00 am or by arrangement.

Cleaning

The house is to be kept clean by the tenant during the holiday stay. The final cleaning is obligatory and is carried out by the landlord. (see booking/prices/further costs).

Liability

The tenant is responsible for the rented property during the rental period and is liable for any damage caused.

damages. In the event of damage, the tenant is obliged to inform the landlord immediately.

Damage not reported by the time of departure will be repaired at the tenant's expense.

Complaints

If the tenant has any complaints about the rented property, these must be reported to the landlord within 48 hours of moving in. Otherwise the tenant is liable for any damage and defects.

Surroundings

The rental property is located in an agricultural environment. The landlord cannot be held responsible for the presence of insects or other animals in or around the house.

Dangers

The tenant acknowledges that the rental property is an authentic mountain hut in a natural environment. Neither the rental property nor the surrounding area comply with modern safety regulations (danger of falling, etc.). The rental property is not suitable for children and older people. The landlord accepts no liability for accidents.

Insurance

The tenant is responsible for taking out travel and liability insurance.

Place of jurisdiction

The rental contract is subject to Swiss law. The place of jurisdiction is the district court of March Lachen (SZ).